



CHILD DEVELOPMENT CENTRE

of Prince George and District

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Risks and Limitations of Virtual Service

The Child Development Centre of Prince George and District (CDC) is pleased to offer virtual service options to families. If you choose to participate, it is important for you to understand the following:

- We require the parent or caregiver's email address in order to send virtual session invitations, instructional materials and other information as needed. We will only send information to this email address. All of the information you provide to us, including information about the care you receive, will be kept confidential. Please understand that our staff do not check emails every day or at all hours. Some email providers (e.g., Gmail, Hotmail, etc.), may store and/or route emails outside of Canada.
- Parents/caregivers participating in videoconference-based supports will require access to a suitable electronic tablet or computer and fast/broadband internet service. This will include a reasonably fast Android, iOS, Mac, Linux or Windows-based device. You will also need a webcam and microphone. Almost all tablets, smartphones and laptops have integrated webcams and microphones, and most webcams have integrated microphones.

Risks and Limitations

Please be aware that there are some potential risks and limitations to this technology. There is an inherent, potential risk to the privacy of your personal health information. We cannot absolutely guarantee that our conversations over videoconferencing and the related emails we send to you will not be intercepted.

There are some inherent limitations to virtual supports as they can limit our staff members ability to observe, assess and interact with children. Therapists doing virtual assessments may not receive the same depth of information that they would receive within a hands-on, in-person assessment; virtual assessments may not be as thorough. Children are also generally not as engaged with a therapist on a screen as they would when receiving in-person support.

The CDC is responsible for the security of its devices and video platforms; however, we are not responsible for the security of the devices of our clients, caregivers and other organizations.

Acknowledgement:

The Freedom of Information and Protection of Privacy Act requires us to obtain a legal guardian's consent before we can initiate video conferenced sessions with a child/family. By accepting any invitations for virtual services, you are consenting to receive that virtual support. **If you choose not to consent, we will not be able to provide you and your child with virtual therapy services.**