

Rights & Responsibilities

While your child is receiving services from the CDC

We commit to the following

- To inform you of the risks and benefits of any services provided to you and your child through informed consent process
- To keep information about you and your child confidential. You can request to see all information in your child's file.
- To inform you of your freedom to express your thoughts and opinions about the care we are providing for your child and to have this respected by everyone.
- To receive information from family and others involved with your child in a respectful and open fashion.
- To ensure you know that your family is respected as the most important resource for your child and your needs are part of the service plan as you are a vital member of the developmental team for your child, all goal setting will be done in partnership.
- To inform all families of the Society's Complaint Resolution Process.
- To ensure dignity and respect is given to you and your family. To give you the opportunity to freely express yourself without fear of reprisal.
- To maintain safe and secure surroundings within the CDC. To provide an environment free from abuse, (financial or other exploitation), retaliation, humiliation or neglect.

You are responsible for the following

- To understand the risks and benefits in order to provide us with your informed consent.
- To help your child's progress by sharing new information or changes affecting your child.
- To express yourself in a way that helps you get what you need while being respectful of others.
- To experience family centered care. Feel free to ask questions, make comments and ask for help when you need it.
- To help us understand the needs that are unique for your family and child and to participate as an active member of the developmental team for your child. All goal setting will be completed in partnership.
- To ensure that the Society is aware of your concerns and or complaints without fear of reprisal.
- To treat staff with dignity and respect without use of offensive language, violence, or intimidation.
- To keep hazardous and dangerous material out of the building (weapons, illicit drugs or contraband items).